



## Terms of Kiwi.com Credits

These special terms and conditions ("**Terms of Kiwi.com Credits**") regulate the Kiwi.com Credits as the form of the payment for Our Services and Additional Services and they constitute an integral part of Our Terms & Conditions. Any capitalized term used herein shall have the meaning defined in Our Terms & Conditions unless stated explicitly otherwise.

By accepting Our Terms & Conditions incorporating these Terms of Kiwi.com Credits or by accepting these Terms of Kiwi.com Credits separately, you acknowledge that You have been fully acquainted with the provisions of these Terms of Kiwi.com Credits and You consider them clear and comprehensible and You agree to be bound by them without any reservations.

- I. *Definition of Kiwi.com Credits.* "**Kiwi.com Credits**" means the untransferable, unredeemable credits with assigned value usable exclusively by You for Your future Bookings with Us when the value of the Kiwi.com credits shall be debited from the price (e.g. Full Price) for the respective Booking.
  
- II. *Earning of Kiwi.com Credits.* The Kiwi.com credits shall be accredited to You in cases set forth by Our Terms & Conditions (e.g. as the form of remedy provided or offered by Us, as applicable, within the provision of Kiwi.com Guarantee) or under the separate agreement concluded between Us in a specific case.

We shall accredit You the Kiwi.com Credits without undue delay after we assess that Your right to them is given.

Please note that the Kiwi.com Credits are intertwined with Your credit account accessible via the section of Our Website where You can manage the respective Booking in relation with which You were accredited by the particular Kiwi.com Credits; Your email address provided by You in relation to this Booking is interconnected with Your credit account and necessary for signing into the section of Our Website where You can manage Your Booking in order to use of the Kiwi.com Credits.

The Kiwi.com Credits are accredited always in the currency of the original Booking. The Kiwi.com Credits of the specific currency are not exchangeable for the Kiwi.com Credits of any other currency. Kiwi.com Credits of multiple currencies may be accredited to Your credit account.

We reserve the right to debit anytime Your credit account for the value of the Kiwi.com Credits that were accredited to You by mistake or without the fulfillment of the contractual or any other preconditions.



- III. *Use of Kiwi.com Credits.* You may use Your unexpired Kiwi.com credits as available on Your credit account as the non-monetary payment method to pay for our Services and Additional Services (Bookings) as available when the value of Your Kiwi.com credits shall be debited from the price of the respective Booking up to its full amount.

The use of the Kiwi.com Credits shall be subject to the following conditions:

- A. The respective Booking intended to be paid by the Kiwi.com Credits must be done on Our Website only (Our mobile apps included);
- B. While You make the Booking intended to be paid by the Kiwi.com Credits, You must be registered and signed in to the section of Our Website where You can manage the respective Booking in relation with which You were accredited by the particular Kiwi.com Credits using the email address provided by You in relation to this Booking;
- C. You must opt for the use by the Kiwi.com Credits for the payment of the price in the respective payment box (as available);
- D. For single Booking, only Your Kiwi.com Credits denominated in one currency may be used (as per your selection) - We reserve the right to enable You combining the Kiwi.com Credits of multiple currencies to pay for the single Booking - the Kiwi.com Credits denominated in the different currency than the currency of the purchased Booking shall be converted using the conversion rate currently available to Us (You shall be acquainted with the conversion before the final confirmation of Your payment);
- E. The currency in which the price of Your Booking is denominated shall be automatically changed in order to correspond to the currency in which the value of Your Kiwi.com Credits You want to use is denominated;
- F. If You have several credit accounts with the Kiwi.com Credits registered by You under several email addresses, only Kiwi.com Credits accredited to one of them may be used for the payment of the one Booking;
- G. If the overall value of Your Kiwi.com Credits available on Your credit account is not sufficient to cover the whole price of the Booking, You must pay the difference using any other payment method supported by Us for such purpose, as available (e.g. including card payment method, but excluding the alternative payment methods like PayPal, Sofort or China Union Pay that are not combinable with the Kiwi.com Credits);
- H. You may check the current balance of Your respective credit account by signing into the section of Our Website where You can manage the respective Booking in relation with which You were accredited by the particular Kiwi.com Credits using the email address provided by You in relation to this Booking.



- IV. *Restrictions of use of Kiwi.com Credits.* The Kiwi.com Credits are valid for 12 (twelve) months after they were accredited to the respective credit account. If the validity of the Kiwi.com Credits is expired, they shall be forfeited permanently.

The Kiwi.com Credits may be used solely as defined in these Terms of Kiwi.com Credits and they may not be sold, bartered, exchanged, or otherwise transferred.

The Kiwi.com Credits are not refundable, convertible to money, or any other performance unless stated otherwise in these Terms of Kiwi.com Credits.

Kiwi.com Credits are accredited and permanently attributable to You and the respective credit account only and they cannot be transferred, redeemed, or used in favor of or by any other third party, nevertheless You can use Your Kiwi.com Credits for Bookings made in favor of You and other co-passengers.

- V. *Final provisions.*

- A. PLEASE NOTE THAT THESE TERMS OF KIWI.COM CREDITS DO NOT CONSTITUTE ANY YOUR LEGAL CLAIM FOR THE KIWI.COM CREDITS OR THEIR REIMBURSEMENT OR COMPENSATION FOR THEM.
- B. Without prejudice to other eventual legal claims available to Us, any Your breach of these Terms of Kiwi.com Credits or the wilful misuse of the Kiwi.com Credits for Your commercial activities, or in detriment of Us, or in a fraudulent manner may result in invalidation and permanent forfeiture of all Your Kiwi.com Credits without prior notice and any compensation to You.
- C. These Terms of Kiwi.com Credits are valid and effective from June 11, 2020.